

## Equality, Diversity, and Inclusion (EDI) Action Plan 2021-24

CFO is a community development charity which helps diverse communities and individuals to identify issues that affect them and find their own solutions. We support and advise volunteer-led actions in Oxfordshire, helping hundreds of volunteers fulfil many roles in their communities.

We support the principles of Asset-Based Community Development (ABCD). We think that stronger, more sustainable communities are built using the skills and gifts that people already have. We are open to the needs of our diverse and hard to reach communities and aim to support targeted ABCD approaches. We know that one size does not suit everyone and will work with communities to identify what works for them.

## Our Commitment to Equality, Diversity, and Inclusion

CFO is committed to providing the best possible services; to being inclusive, accessible, and fair in the way we design and deliver our services and to treating everyone with openness and respect.

As an employer, we aspire to being a diverse, inclusive, and responsible organisation. Our aim is to have a workforce that can reflect and best understand the communities we serve.

We respect and value our individual characteristics and differences, so staff can fully realise their potential. We aim to ensure that the people who work for us are the best they can be.

## CFO's Equality, Diversity and Inclusion Action Plan

Equality and inclusion create strong, creative, and dynamic places to live and work.

We have designed our EDI Plan in order to hold ourselves accountable to those values and allow for an ongoing appraisal of how we can better embed those values in CFO's community work and working practices.

## **Equality, Diversity, and Inclusion Action Plan: 2020-24**

Actions	Outcomes
Improve community mapping  Carry out mapping exercises to identify:  - underrepresented groups - vulnerable groups - more difficult to reach groups - communities living in deprived neighbourhoods - Armed Forces and supporting communities	Improving our knowledge of individuals and communities puts us in a better place to build relationships, understand needs, and discuss how might be able to provide responsive, flexible activities and services.
Build relationships  Identify communities with little or no previous engagement or contact from CFO.	Building relationships with diverse communities.  Increasing the number of individuals from diverse communities working with CFO on matters that affect them.
Pocus on above groups to increase knowledge of activities that meet individual and community needs.  Identifying and undertaking targeted work with underrepresented groups.	Improving the way we use information to respond to issues and deliver activities/ services.  Improving our understanding about barriers to involvement.  Increasing community data where we hold the least information about our individuals and communities.  Increasing the number of communities and individuals who feel comfortable telling us about their specific needs.
Develop new community-led services/projects  Identify the requirements of underrepresented groups.  Discuss the options for helping support or provide those requirements.	Coproduction of CFO services/ projects to meet the needs of under-represented groups.

Advocate for the needs of under- represented groups  Share and highlight knowledge of activities to meet the needs of underrepresented groups and communities with Parish, District and County Councils, and via our national networks.  Addressing known inequality of outcomes in the delivery of services.  Using our influence and profile to make a positive difference.
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Provide community development / ARCD
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training and mentoring
Encourage distribution of benefits into
diverse communities. training on offer to diverse communities.
Communications Review
Language is powerful and changing and Better tailoring of messaging, language etc. to improve
evolving constantly – CFO aims to be open connections with diverse communities.
and responsive to change.
Recruitment Process Review
Reduction Flocess Review
CFO aims to have a workforce that reflects
and best understands the communities we ensures that people from all communities, backgrounds
serve. etc. can be fairly considered for employment.
Training and Personal Development
Ongoing attention to skills, helpaviours, and
Ongoing attention to skills, behaviours, and critical engagement and deepening awareness of EDI issues, considerations etc. is a prominent element in
equality, diversity, and inclusion internally continuous personal and professional development.
and externally.
Trustee Recruitment Process Review
CFO aims to have a board of trustees that  A sensitive and accessible recruitment process that
reflects and best understands the ensures that people from all communities, backgrounds etc. can be fairly considered as a Trustee.
ctc. can be fairly considered as a Trustee.